2012 ITS Survey for Students

Q2.1 General Access to Technology

Q2.2 Which devices do you own and use at LMU? (Check all that apply.)

- ❑ Desktop Computer (1)
- ❑ Laptop Computer (2)
- ❑ Netbook (3)
- ❑ E-Reader - a device primarily for books (Kindle, Nook, etc.) (4)
- ❑ Tablet - a device that runs applications (iPad, Kindle Fire, Nexus, Surface, etc.) (5)
- ❑ Smartphone (a phone with Internet access) (6)
- ❑ Other (Please specify make/model.) (7) _____
- ❑ I don't own or use a device at LMU (8)

Answer If Which devices do you own and use at LMU? (check all that ... I don't own and use a device at LMU Is Not Selected

Q2.3 Of the items you selected, which is your PRIMARY device for academic purposes? (If only one item is listed, please select it as your PRIMARY device.)

Q2.4 Which operating system does your PRIMARY device use?

- ○ Windows (1)
- ○ Mac OS (2)
- ○ Linux (3)
- ○ iOS (4)
- ○ Android (5)
- ○ Other (Please specify.) (6) _____
- ○ Don't Know (7)

Q2.5 In the last month, how satisfied have you been with the following aspects of LMU's wireless service?

	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)
Speed of connection (1)	❍	❍	❍	❍	❍
Coverage (locations on campus) (2)	❍	❍	❍	❍	❍
Ability to connect (3)	❍	❍	❍	❍	❍

Q2.6 Please list specific locations where wireless service has been less than satisfactory in the last month.

Q3.1 MYLMU Connect

Q3.2 How often have you used MYLMU Connect (Blackboard system) for your courses in 2012?

- ❍ Never (1)
- ❍ Less than once a month (2)
- ❍ Once a month (3)
- ❍ 2-3 times a month (4)
- ❍ Once a week (5)
- ❍ 2-3 times a week (6)
- ❍ Daily (7)

Q3.3 How satisfied are you with MYLMU Connect?

	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)
Ease of Use (1)	❍	❍	❍	❍	❍
Ability to connect (2)	❍	❍	❍	❍	❍
Speed (3)	❍	❍	❍	❍	❍
Overall satisfaction (4)	❍	❍	❍	❍	❍

Q3.4 Please describe why you are less than satisfied with MYLMU Connect.

Q3.5 What new features would you like to see in MYLMU Connect?

Q4.1 MYLMU

Q4.2 How often have you used MYLMU in 2012?

- ❍ Never (1)
- ❍ Less than once a month (2)
- ❍ Once a month (3)
- ❍ 2-3 times a month (4)
- ❍ Once a week (5)
- ❍ 2-3 times a week (6)
- ❍ Daily (7)

Q4.3 How satisfied are you with MYLMU?

	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)
Ease of Use (1)	○	○	○	○	○
Ability to connect (2)	○	○	○	○	○
Speed (3)	○	○	○	○	○
Overall satisfaction (4)	○	○	○	○	○

Q4.4 Please describe why you are less than satisfied with MYLMU.

Q4.5 What do you use MYLMU for? (Check all that apply.)

❑ Announcements (1)
❑ MyAid (7)
❑ Student Account Center (16)
❑ myTime (8)
❑ MYLMU Connect (9)
❑ PROWL (10)
❑ LionShare (11)
❑ Lion Mail (12)
❑ ACS Athletics (13)
❑ Lynda.com (Online Training Library) (14)
❑ Other (please specify) (3) _____

Q5.1 Modes of Instruction

Q5.2 For the following LMU course activities, what percentage of time would you prefer to spend online? Move the slider to the point that indicates your preference. 0 = No activity online (all activity in person) 100 = All activity online (no face-to-face interaction)

_____ Communication with instructor (e.g. office hours VS. email and instant messenger) (1)
_____ Lectures (e.g. in class VS. watching a streaming video) (2)
_____ Handing in assignments (e.g. paper copies VS. email and through MYLMU Connect) (3)
_____ Classroom discussions (e.g. in class VS. web discussion boards and blogs) (4)
_____ Reading assignments (e.g. paper copies VS. reading online) (5)
_____ Research (e.g. in the library VS. online) (6)
_____ Group assignments (e.g. meeting face-to-face VS. communicating online) (7)
_____ Receiving your grades for assignments (e.g. receive grade on paper VS. online posting) (8)

Q5.3 Please indicate if you have taken the types of courses listed below and if you would be willing to take these types of courses at LMU.

	I have taken a course like this		I would be willing to take a course like this at LMU				
	at LMU (1)	outside LMU (2)	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)
Hybrid/Blended Course: part of the class is spent online rather than in the classroom (1)	❑	❑	❍	❍	❍	❍	❍
Online Course: the whole class is spent online; there are no in-person meetings with faculty or other students (2)	❑	❑	❍	❍	❍	❍	❍

Q5.4   Which statements below best describe your preference for technology in the classroom (this refers to technology used for teaching, not technology that is directly part of the curriculum):

❍   I prefer taking courses that use no technology. (1)
❍   I prefer taking courses that use limited technology. (2)
❍   I prefer taking courses that use a moderate level of technology. (3)
❍   I prefer taking courses that use technology extensively. (4)
❍   I prefer taking courses that use technology exclusively (as in an online course). (5)

Q5.5   How many of your instructors:

	None (1)	A Few (2)	Some (3)	Most (4)	All (5)
Use technology effectively in courses (1)	❍	❍	❍	❍	❍
Provide you with adequate training for any technology used in the course (2)	❍	❍	❍	❍	❍
Understand your technology skill set (3)	❍	❍	❍	❍	❍

Q5.6 Please indicate your level of agreement with the following statements:

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)
I get more actively involved in courses that use technology. (1)	❍	❍	❍	❍	❍
The use of technology in my courses improves my learning. (2)	❍	❍	❍	❍	❍
Technology makes doing my course activities more convenient. (3)	❍	❍	❍	❍	❍
By the time I graduate, the technology I have used in my courses will have adequately prepared me for the workplace. (4)	❍	❍	❍	❍	❍
I skip classes when materials from course lectures are available online. (5)	❍	❍	❍	❍	❍

Q6.1 Overall Technology Usage

Q6.2 Other than your desktop or laptop hard drive, where do you store your files? (Check all that apply.)

- ❑ Thumb drive (USB drive) (1)
- ❑ Portable Hard Drive (2)
- ❑ Lionshare (3)
- ❑ Network Drive (personal, department, or college) (4)
- ❑ Dropbox.com (5)
- ❑ Box.net (6)
- ❑ Google Drive (7)
- ❑ SkyDrive (8)
- ❑ iCloud (9)
- ❑ Other (Please specify.) (10) _____

Q6.3 Please indicate how often you use the following applications for school, work, or recreation. (Examples are in parentheses.) Also, indicate if you are using the technologies in at least one course this semester.

Q6.4 Communication

	Frequency of Use							Use in Courses
	Never (1)	Less than once a month (2)	Once a month (3)	2-3 times a month (4)	Once a week (5)	2-3 times a week (6)	Daily (7)	I am using this in at least one course this semester (1)
Email (1)	❍	❍	❍	❍	❍	❍	❍	❑
Chat/IM (AIM, Blabber/Jabber, Gchat, Facebook Chat) (2)	❍	❍	❍	❍	❍	❍	❍	❑
Text Messaging (Cellphone) (3)	❍	❍	❍	❍	❍	❍	❍	❑
Smartphone + Web Browsing (iPhone, Blackberry, Android, etc.) (4)	❍	❍	❍	❍	❍	❍	❍	❑
Web Conferencing (Skype, WebEx, Dedicated Video Conferencing Unit) (5)	❍	❍	❍	❍	❍	❍	❍	❑

Q6.5 Presentations

	Frequency of Use							Use in Courses
	Never (1)	Less than once a month (2)	Once a month (3)	2-3 times a month (4)	Once a week (5)	2-3 times a week (6)	Daily (7)	I am using this in at least one course this semester (1)
Podcasting/iTunes U (1)	❍	❍	❍	❍	❍	❍	❍	❑
Presentation (PowerPoint, Keynote, etc.) (2)	❍	❍	❍	❍	❍	❍	❍	❑
Student Digital Portfolio (KEEP Toolkit, Google Sites, LiveText, etc.) (3)	❍	❍	❍	❍	❍	❍	❍	❑
Pencast (Livescribe, etc.) (4)	❍	❍	❍	❍	❍	❍	❍	❑
Classroom Capture (Echo360) (5)	❍	❍	❍	❍	❍	❍	❍	❑

Q6.6 Web & Multimedia

	Frequency of Use							Use in Courses
	Never (1)	Less than once a month (2)	Once a month (3)	2-3 times a month (4)	Once a week (5)	2-3 times a week (6)	Daily (7)	I am using this in at least one course this semester (1)
Creating Website(s) (Wordpress, Dreamweaver, Drupal, Google Sites, Tumbler, etc.) (1)	❍	❍	❍	❍	❍	❍	❍	❑
Google Apps (anything except Gmail) (2)	❍	❍	❍	❍	❍	❍	❍	❑
Creating/Editing Graphics (Photoshop, etc.) (3)	❍	❍	❍	❍	❍	❍	❍	❑
Viewing Audio/Video (YouTube, etc.) (4)	❍	❍	❍	❍	❍	❍	❍	❑
Audio-creation software (Audacity, GarageBand, etc.) (5)	❍	❍	❍	❍	❍	❍	❍	❑
Video-creation software (Windows Movie Maker, iMovie, Final Cut, etc.) (6)	❍	❍	❍	❍	❍	❍	❍	❑

Q6.7 Other Web Tools

	Frequency of Use							Use in Courses
	Never (1)	Less than once a month (2)	Once a month (3)	2-3 times a month (4)	Once a week (5)	2-3 times a week (6)	Daily (7)	I am using this in at least one course this semester (1)
CompClass (1)	❍	❍	❍	❍	❍	❍	❍	❑
Social Media (Facebook, Twitter, Blog, Wiki, etc.) (2)	❍	❍	❍	❍	❍	❍	❍	❑
Online virtual worlds (Second Life, etc.) (3)	❍	❍	❍	❍	❍	❍	❍	❑
Online multiuser computer games (World of Warcraft, Poker, etc.) (4)	❍	❍	❍	❍	❍	❍	❍	❑
Social location apps (Foursquare, Facebook check-in, etc.) (5)	❍	❍	❍	❍	❍	❍	❍	❑
Micro-blogging sites (Twitter, etc...) (6)	❍	❍	❍	❍	❍	❍	❍	❑
Visit or	❍	❍	❍	❍	❍	❍	❍	❑

contribute to the Student Innovation Center Facebook page (7)								
Contribute to LMU Live (8)	❍	❍	❍	❍	❍	❍	❍	❏
MYLMU / LMU.edu (9)	❍	❍	❍	❍	❍	❍	❍	❏

Q6.8 Data/Information Management

	Frequency of Use							Use in Courses
	Never (1)	Less than once a month (2)	Once a month (3)	2-3 times a month (4)	Once a week (5)	2-3 times a week (6)	Daily (7)	I am using this in at least one course this semester (1)
Administrative software (Prowl, MyTime, Banner, etc.) (1)	○	○	○	○	○	○	○	❑
MYLMU Connect / Blackboard (2)	○	○	○	○	○	○	○	❑
Spreadsheet (Excel, Numbers, etc.) (3)	○	○	○	○	○	○	○	❑
Mathematics (Mathematica, Maple, Matlab, etc.) (4)	○	○	○	○	○	○	○	❑
Database (File Maker, Microsoft Access, etc.) (5)	○	○	○	○	○	○	○	❑
Programming languages (C++, Java, etc.) (6)	○	○	○	○	○	○	○	❑
File Sharing (DropBox, Box.net, Google Drive, SkyDrive, Lionshare,	○	○	○	○	○	○	○	❑

iCloud, etc.) (7)							

Q6.9 Research Tools

	Frequency of Use							Use in Courses
	Never (1)	Less than once a month (2)	Once a month (3)	2-3 times a month (4)	Once a week (5)	2-3 times a week (6)	Daily (7)	I am using this in at least one course this semester (1)
Quantitative Research Analysis (SPSS, SAS, etc.) (1)	❍	❍	❍	❍	❍	❍	❍	❑
Qualitative Research Analysis (Nvivo, etc.) (2)	❍	❍	❍	❍	❍	❍	❍	❑
Online Survey (Qualtrics) (3)	❍	❍	❍	❍	❍	❍	❍	❑
Bibliography/Citation (EndNote, Citation, etc.) (4)	❍	❍	❍	❍	❍	❍	❍	❑
ERes (5)	❍	❍	❍	❍	❍	❍	❍	❑
LibGuides (6)	❍	❍	❍	❍	❍	❍	❍	❑

Q7.1 Computer Labs (not including the Library)

Q7.2 Information Technology Services manages over 50 computer labs across the campus for general use and specific disciplines. Please provide your perspective for the computer lab you use most as well as any additional comments.   Which computer lab do you use most? (Do not include Library spaces)

　　　Department / Name of Lab (1)
　　　Building / Room # (2)

Q7.3 Please rate this computer lab:

	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)
Availability of labs (open hours) (1)	○	○	○	○	○
Availability of needed software (2)	○	○	○	○	○
Overall quality of computer labs (3)	○	○	○	○	○

Q7.4 What additional features would you like to see in labs (Workstation Privacy, Scanners, Web Cams, Color Printing, Software, etc.)

Q8.1 Online Training Library

Q8.2 LMU has partnered with lynda.com to offer free access to software training to faculty, students, and staff. To take advantage of the numerous online tutorials, login to MYLMU > System Logins > lynda.com (Online Training Library)If you have accessed online training at lynda.com, what was the purpose for using it? (Check all that apply.)

❑   I have not accessed lynda.com (1)
❑   My instructor assigned it to me (2)
❑   For my own development (3)
❑   Other (Please specify.) (4) _____

Q8.3 How satisfied are you with the following features of lynda.com?

	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)
Ease of use (1)	❍	❍	❍	❍	❍
Variety of courses (2)	❍	❍	❍	❍	❍
Starting where you left off with Training History (3)	❍	❍	❍	❍	❍
Save and prioritize courses with queue or bookmarks (4)	❍	❍	❍	❍	❍
Certificate of completion (5)	❍	❍	❍	❍	❍
Downloadable exercise files (6)	❍	❍	❍	❍	❍
Searchable closed captioned transcripts (7)	❍	❍	❍	❍	❍

Q10.1   William H. Hannon Library

Q10.3 How often have you used the following services this semester?

	Never (1)	Less than once a month (2)	Once a month (3)	2-3 times a month (4)	Once a week (5)	2-3 times a week (6)	Daily (7)
Computers in the Information Commons (1)	❍	❍	❍	❍	❍	❍	❍
iLMU app (2)	❍	❍	❍	❍	❍	❍	❍
iLMU Library app (3)	❍	❍	❍	❍	❍	❍	❍
Online "Get Help" or "Ask a Librarian" chat feature (4)	❍	❍	❍	❍	❍	❍	❍
Group Study Room (5)	❍	❍	❍	❍	❍	❍	❍
Group Study Room reservation system (6)	❍	❍	❍	❍	❍	❍	❍
LCD screens in the Group Study Room (7)	❍	❍	❍	❍	❍	❍	❍

Q10.5 How satisfied are you with the following services?

	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)
If How often have you used the following services this semes... Computers in the Information Commons - Never Is Not Selected Info Commons computers - availability (1)	○	○	○	○	○
If How often have you used the following services this semes... Computers in the Information Commons - Never Is Not Selected Info Commons computers - ease of use (2)	○	○	○	○	○
If How often have you used the following services this semes... Computers in the Information Commons - Never Is Not Selected Info Commons cleanliness (3)	○	○	○	○	○

If How often have you used the following services this semes… Computers in the Information Commons - Never Is Not Selected Info Commons quality of help (4)	○	○	○	○	○
If How often have you used the following services this semes… iLMU app - Never Is Not Selected iLMU app (5)	○	○	○	○	○
If How often have you used the following services this semes… iLMU Library app - Never Is Not Selected iLMU Library app (6)	○	○	○	○	○
If How often have you used the following services this semes… Online "Get Help" or "Ask a Librarian" chat feature - Never Is Not Selected Online "Get Help" or "Ask a Librarian" chat feature (7)	○	○	○	○	○

If How often have you used the following services this semes... Group Study Room - Never Is Not Selected Group Study Room (8)	○	○	○	○	○
If How often have you used the following services this semes... Group Study Room reservation system - Never Is Not Selected Group Study Room reservation system (9)	○	○	○	○	○
If How often have you used the following services this semes... LCD screens in the Group Study Room - Never Is Not Selected LCD screens in the Group Study Room (10)	○	○	○	○	○

Q10.7 Are there any computer applications or services you would like to recommend for the Library Information Commons?

Q10.8 Do you have any suggestions for improving any of the Library services or iLMU apps?

Q9.1 Information Technology Services (ITS) Support

Q9.2 When you need to search for LMU technology information (wireless, printing, email, etc.), where do you go? (Check all that apply.)

- ❑ MYLMU (1)
- ❑ LMU.edu (2)
- ❑ Google (3)
- ❑ ServiceNow (MYLMU > System Logins > ServiceNow) (4)
- ❑ Student Innovation Center (5)
- ❑ Help Desk (6)
- ❑ Library (7)
- ❑ Ask a friend (8)
- ❑ Other (Please specify.) (9) _____

Q9.3 Have you contacted LMU's ITS Help Desk? (Check all that apply.)

- ❑ Via phone (at 310-338-7777) (1)
- ❑ Via email (at helpdesk@lmu.edu) (2)
- ❑ Walk-in (Von der Ahe lower level: Student Innovation Center / Student Helpdesk) (3)
- ❑ Student Helpdesk/Innovation Center Facebook Page (4)
- ❑ I have not contacted the ITS Help Desk (5)

Q9.4 How satisfied are you with the phone or email support?

	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)
Hours (1)	❍	❍	❍	❍	❍
Technician's knowledge (2)	❍	❍	❍	❍	❍
Timeliness of resolution (3)	❍	❍	❍	❍	❍
Professionalism of response (4)	❍	❍	❍	❍	❍
Overall quality of service (5)	❍	❍	❍	❍	❍

Q9.5 How satisfied are you with the Student Innovation Center / Student Help Desk?

	Very Dissatisfied (1)	Dissatisfied (2)	Neutral (3)	Satisfied (4)	Very Satisfied (5)
Hours (1)	❍	❍	❍	❍	❍
Technician's knowledge (2)	❍	❍	❍	❍	❍
Timeliness of resolution (3)	❍	❍	❍	❍	❍
Professionalism of response (4)	❍	❍	❍	❍	❍
Overall quality of service (5)	❍	❍	❍	❍	❍

Q9.6 Please provide any additional comments about your interactions with the ITS Help Desk, Student Innovation Center, or Student Help Desk.

Q11.1 Demographics

Q11.2 What is your gender?

○ Male (1)
○ Female (2)

Q11.3 What is your class standing?

○ Freshman (1)
○ Sophomore (2)
○ Junior (3)
○ Senior (4)
○ Graduate Student (5)

Q11.4 Are you currently a full-time or part-time student?

○ Full-time (1)
○ Part-time (2)

Q11.5 Do you reside on campus or off campus?

○ On campus (1)
○ Off campus (2)

Q11.6 Indicate the College or School your PRIMARY major is in. (Required)

○ Bellarmine College of Liberal Arts (1)
○ College of Business Administration (2)
○ College of Communication and Fine Arts (3)
○ College of Science and Engineering (4)
○ School of Education (5)
○ School of Film and Television (6)
○ Other (Please specify.) (7) _____

Q11.7 Indicate your PRIMARY major.

- ○ African American Studies (1)
- ○ Asian and Pacific Studies (2)
- ○ Chicana/o Studies (3)
- ○ Classical Civilization (4)
- ○ Classics (5)
- ○ Economics (6)
- ○ English (7)
- ○ European Studies (8)
- ○ French (9)
- ○ Greek (10)
- ○ History (11)
- ○ Humanities (12)
- ○ Latin (13)
- ○ Liberal Studies (14)
- ○ Masters of Arts in Bioethics (15)
- ○ Masters of Arts in English (16)
- ○ Masters of Arts in Pastoral Theology (17)
- ○ Masters of Arts in Philosophy (18)
- ○ Masters of Arts in Theology (19)
- ○ Philosophy (20)
- ○ Political Science (21)
- ○ Psychology (22)
- ○ Sociology (23)
- ○ Spanish (24)
- ○ Theological Studies (25)
- ○ Urban Studies (26)
- ○ Women's Studies (27)
- ○ Other (Please specify.) (28) _____

Q11.8 Indicate your PRIMARY major.

- ◯ Accounting (1)
- ◯ Applied Information Management Systems (2)
- ◯ EMBA (3)
- ◯ Entrepreneurship (4)
- ◯ Finance (5)
- ◯ Management (6)
- ◯ Marketing (7)
- ◯ MBA (8)
- ◯ Other (Please specify.) (9) _____

Q11.9 Indicate your PRIMARY major.

- ◯ Art and Art History (1)
- ◯ Communication (2)
- ◯ Dance (3)
- ◯ Marital and Family Therapy (4)
- ◯ Music (5)
- ◯ Studio Arts (6)
- ◯ Theater Arts (7)
- ◯ Other (Please specify.) (8) _____

Q11.10 Indicate your PRIMARY major.

- ○ Applied Mathematics (1)
- ○ Athletic Training (2)
- ○ Biology (3)
- ○ Chemistry and Biochemistry (4)
- ○ Civil Engineering (5)
- ○ Computer Science (6)
- ○ Electrical Engineering (7)
- ○ Engineering Physics (8)
- ○ Environmental Science (9)
- ○ Masters of Arts in Mathematics (10)
- ○ Masters of Science in Engineering (11)
- ○ Masters of Science in Environmental Science (12)
- ○ Masters of Science in Systems Engineering (13)
- ○ Mathematics (14)
- ○ Mechanical Engineering (15)
- ○ Natural Science (16)
- ○ Physics (17)
- ○ Other (Please specify.) (18) _____

Q11.11 Indicate your PRIMARY program.

❍ Teacher Credential Programs (1)
❍ School Counseling (2)
❍ School Psychology (3)
❍ Administrative Leadership Programs (4)
❍ 5th Year Professional 2042 Clear Credential (5)
❍ Special Education (6)
❍ Literacy Education (7)
❍ Bilingual Education (8)
❍ Early Childhood Education (9)
❍ MA General Education (10)
❍ Teaching English as a Second Language (TESL) (11)
❍ California Teachers of English Learners (CTEL) Certificate (12)
❍ Programs for Catholic Educators (13)
❍ Ed.D. in Educational Leadership for Social Justice (14)
❍ Teacher Credential Programs: Undergrad (15)
❍ Partners in Los Angeles Catholic Education (PLACE Corps) (16)
❍ Teach for America (TFA) Partnership (17)
❍ Other (Please specify.) (18) _____

Q11.12 Indicate your PRIMARY major.

❍ Animation (1)
❍ Film + Television Production (2)
❍ Recording Arts (3)
❍ Screenwriting (4)
❍ Other (Please specify.) (5) _____

Q12.1 Final Thoughts

Q12.2 During this academic year, ITS is creating a three-year strategic plan. (Click this link to learn more about the LMU Strategic Plan.)   What would you like ITS to take into consideration as it develops this plan?

Q12.3 Are there services you use that you would change?

Q12.4 Are there services that don't exist that you would like ITS to add?

Q12.5 Event.observe(window, 'load', function(){ var newName = 'Submit'; if ($('NextButton').nodeName == 'INPUT') { $('NextButton').setValue(newName); } else if ($('NextButtonText').nodeName == 'SPAN') { $('NextButtonText').innerHTML = newName; } else   // next button is probably a button { $('NextButton').innerHTML = newName; } });   Thank you for taking your time to take this important survey. Click "Submit" below to submit your responses. A link to the raffle entry will be provided on the next page.